

**Office Location: 28-490 Kaʻakepa Street • Pepeʻekee, HI**

**Mailing Address: PO Box 848 Pepeʻekee, HI 96783-0848**

**Office Hours: Monday - Thursday - 8:30 am - 4:30 pm • Friday - 9:00 am - 5:00 pm**

**[www.hamakuafcu.org](http://www.hamakuafcu.org)**

**Telephone: 808-964-5566**

**FAX: 866-469-3054**

### *Some Comings...*



#### ***Welcome, Kilika!***

Our newest full-time Member Service Representative is Kilika Isabel. Kilika is from right here in Pepe'ekee and brings a lot of enthusiasm to her work. Listen for a new voice on the phone and do stop in and make her feel welcome!

### *...and Goings...*



#### ***Aloha Adri!***

After almost five years our wonderful part-time Member Service Representative, Adrianna Ahia, has taken off for greener pastures! We wish her all the best in her new endeavors. Her sunny voice and helpful attitude will be missed by all of us!

### *Important Numbers*

#### Debit Cards

Lost or Stolen:	1.833.933.1681
PIN Change:	1.833.681.3525
Disputes:	1.800.808.6402

#### Credit Cards

Lost or Stolen:	1.800.808.7230
Lost or Stolen (after hours):	1.800.991.4964

### *2025 Holidays Observed*

Independence Day	July 4 <sup>th</sup>
Admission Day	August 15 <sup>th</sup>
Labor Day	September 1 <sup>st</sup>
Indigenous Peoples' Day	October 13 <sup>th</sup>
Veterans Day	November 11 <sup>th</sup>
Thanksgiving Day	November 27 <sup>th</sup>
Christmas Day	December 25 <sup>th</sup>

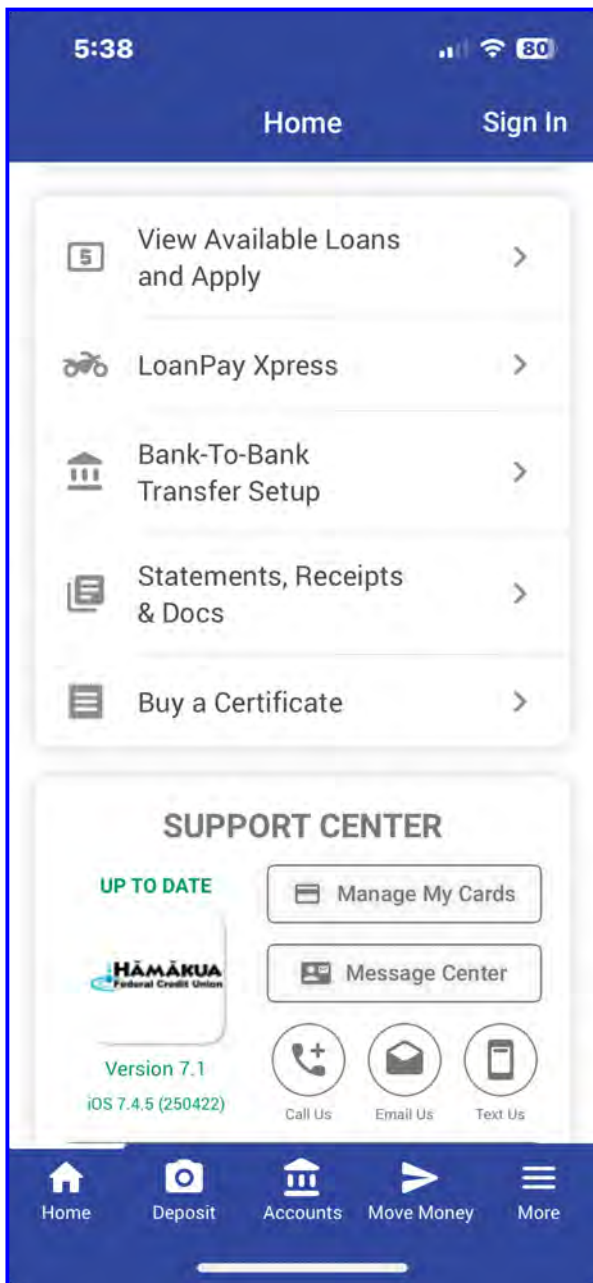
***And this one's off to school!***



Our senior Member Service Representative, Rose Domingo, has been admitted to the Western CUNA Management School! WCMS, as it's called, takes place over the course of three summers in Claremont, California. For two weeks each summer, Pomona College, a premier college, is transformed into one of the leading credit union schools in the nation. Located on a beautiful tree-lined campus in Claremont, near the foothills of the San Gabriel Mountains, the school is a place where credit union professionals from throughout the west meet to attend classes on a wide variety of management topics, exchange ideas, and participate in shared activities outside the classroom. During the two weeks of highly concentrated academic and practical training, students also participate in various non-academic activities designed by the school and by the students themselves. This interaction is an important part of the school experience. Besides offering a respite from the demanding academic schedule, it provides an opportunity for students to build teamwork, develop their interpersonal and leadership skills, and build credit union friendships and professional networks that will last throughout their lives.

**This July 20<sup>th</sup> will also mark Rose's 10<sup>th</sup> year with Hāmākua Federal Credit Union!  
Thank you, Rose, for the kind, caring and expert service you deliver to our members!**





***Download our NEW mobile app today!***



**With it you can:**

- Apply for loans
- Make loan payments
- Take advantage of Early Deposit
- Make a Mobile Deposit
- Lock your Debit Card if it's lost or stolen
- View your account history
- See your cleared checks
- Transfer between your credit union accounts
- Transfer **to** or **from** your accounts at other credit unions or banks
- Sign up for and see your eStatements
- View your transaction receipts
- Sign credit union documents
- Send and receive secure messages
- Get important announcements
- Set up Bill Payment - for free

**And much, much more!**

***Available for Apple iOS and Android - search for us in your favorite App Store!***

Have you named your Account Beneficiaries? An Account Beneficiary will receive the funds in your accounts in the event of your death. They are often referred to as a "Payable On Death" (or POD) Beneficiary. While you are alive they do not have access to your accounts or information about the accounts. To name a POD Beneficiary we will need their name, SSN, birthdate and address. Come by or call us for more information or to establish your beneficiaries.

### Verification of Accounts

It's time once again for our biennial (every two years) Verification of Accounts. We ask all of our members to take a good, long look at their account statements and report anything unusual back to our Supervisory Committee at the address listed at the top of the statement.

This is all part of your credit union's commitment to you, our members, to continued openness and transparency.

### Support your Pepe'ekeo Volunteer Fire Department!

Your local Volunteer Fire Department has been serving the community for 30 years now. Its 13 members are based right here Pepe'ekeo and respond to calls in all areas between, and including, Nīnole and Pauka'a. They train and drill monthly and are dedicated to serving you! They are currently seeking monetary donations to complete the fence around the perimeter of the station as well as replace a much-loved but very old refrigerator.

Donations are being accepted here at the credit union on their behalf.



ADI-2946617.3



Offered to credit union members

**Your no-cost  
accident insurance  
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**Just for Hāmākua FCU members! Head over to: <https://www.trustage.com/add-insurance/quote>**

