

Office Location: 28-490 Kaʻakepa Street • Pepeʻekeo, HI

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Office Hours: Monday - Thursday - 8:30 am - 4:30 pm • Friday - 9:00 am - 5:00 pm

www.hamakuafcu.org

Telephone: 808-964-5566

FAX: 866-469-3054

Meet Maileen!



Maileen Kubojiri may already be a familiar face to many of you! She has over 25 years of credit union experience through her work at Big Island FCU and CU Hawaii FCU as a Teller, Member Service Representative and Operations Supervisor. She was born and raised in Glenwood and graduated from Waiakea High School. We are so fortunate to have her with us! Please do stop by and welcome her to our credit union 'ohana.

Important Numbers

Debit Cards

Lost or Stolen: 1.833.933.1681

PIN Change: 1.833.681.3525

Disputes: 1.800.808.6402

Credit Cards

Lost or Stolen: 1.800.808.7230

Lost or Stolen (after hours): 1.800.991.4964

2025 Holidays Observed

Indigenous Peoples' Day	October 13 th
Veterans Day	November 11 th
Thanksgiving Day	November 27 th
Christmas Day	December 25 th
New Year's Day	January 1 st 2026



COOPERATION FOR A PROSPEROUS WORLD

Come Celebrate With Us!

Join us at the credit union the week of *October 14-17* as we observe
International Credit Union Day®!

There will be goodies in the lobby every day and prize drawings!

What is International Credit Union (ICU) Day®?

- ICU Day has been celebrated on the third Thursday of October since 1948 and is designed to create awareness and celebrate the ways credit unions improve the lives of their members around the world.
- It is the one day a year the entire movement takes the time to tell their members and communities about credit unions and when people learn what a credit union is and how it works—not-for-profit, lets them keep more of their money—they tend to like it.
- On Thursday, October 16, 2025, the global credit union movement celebrates 77 years of ICU Day under the theme “*Cooperation for a Prosperous World*”. With the United Nations declaring 2025 the International Year of Cooperatives under the theme “Building a Better World Together”, the ICU Day 2025 theme purposefully mirrors that to signify the ways credit unions help people across the globe achieve more prosperity and well-being through cooperative finance.
- Credit unions truly have the perfect business model to make a commitment to members and communities across the world. The global credit union movement is now more than 411 million members strong, and they are served by more than 74,000 credit unions in 104 countries.

Rose has returned!



2025 WCMS Omega Class

Our Management Trainee, Rose Domingo, returned to us on July 28, after spending 15 days with her classmates at Western CUNA Management School in Claremont, California! Rose is now a member of the 2025 WCMS Omega Class. During those two weeks Rose engaged with her classmates in morning 'til night courses in behavioral psychology; human resources; organizational behavior; business law; communications; corporate strategy & innovation; credit union history, philosophy & ethics; economics; finance & accounting; and operations management. Whew! In addition to the many hours in class there were social events and gatherings that allowed the classmates to meet and get to know each other and share their experiences. Rose is now diligently working on her first-year project, which will take a lot of her time while she is back home. The project, designed to grow the next generation of credit union leadership, will expose her to many new aspects of our credit union's operations and help her gain a deeper understanding of how credit unions provide their communities with vital financial services and resources. Please welcome her back!



Skip-A-Pay is Back!

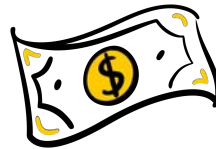
For the months of November, December & January we are offering our members the opportunity to request skipping a payment on their Hāmākua FCU loan.

Need just a little *extra* cash to help make the holidays brighter?

Maybe an unexpected bill showed up?

Skip-A-Pay may be the answer - give us a call today!

Take advantage of this annual offering for the low fee of \$20.00 per loan*.



(*Some restrictions apply, not all loans will qualify for this offer.)



Go mobile and open up a whole new world:

Mobile Deposit - deposit your checks without a trip to the branch!

Get your e-Statements, receipts and messages - save paper!

Loan applications for members!

Make loan payments from your HFCU accounts or another CU or bank!

Transfer funds between your HFCU accounts or another CU or bank!

Review account history, see your paper check images!

Secure and convenient!

Looks really great on iPad!



Search your favorite App Store for the Hāmākua FCU mobile app *today*.